



# Legal Advisor Volunteer Guide

Your Guide To Volunteering With FLAG DV As  
A Legal Advisor And Helping Those Affected  
By Domestic Abuse



Version 1 2026 Edition

# Who We Are



FLAG DV is a registered charity providing free, specialist family law advice and support to adults (18+) affected by domestic abuse across Oxfordshire, Berkshire, Buckinghamshire, and Hampshire.

Since 2013, we have supported victim-survivors to understand their legal rights, make informed decisions to protect themselves and their children, and move towards lives free from abuse.

Our services are delivered in a trauma-informed, impartial way, ensuring survivors retain autonomy, choice, and control throughout their legal journey.

# What We Do



## **Legal Advice**

Our flagship service is our free family law advice service. Providing 30-minute advice appointments delivered by fully qualified family law solicitors who volunteer their time. Survivors are empowered with clear, independent legal information and are free to decide whether, when, and how to act on that advice

## **Court Support**

In Berkshire, we deliver a free Family Court Support service for survivors attending family court. Our trained court support workers provide practical, emotional, and moral support before, during, and after hearings,.

## **Training**

We design and deliver training, helping survivors understand family law matters and how they can prepare for attending family court.

# Our Commitment To Inclusivity



FLAG DV is an inclusive service that welcomes everyone and treats all survivors with respect, dignity, and without judgement.

We support people from all backgrounds and experiences, no matter their age, disability, gender, gender identity, sexual orientation, race, ethnicity, religion or belief, pregnancy or maternity status, marital or civil partnership status, or any other characteristic.

We expect all volunteers to uphold these same values in their work with FLAG DV.

# Volunteering With FLAG DV



We are seeking fully qualified family law lawyers and solicitors who have been practising for at least 2 years post-qualification, and who are committed to providing remote, pro-bono legal advice to FLAG DV's service users.

## How It Works

- Volunteers provide a 45-minute appointment at an agreed day and time.
- Appointments are usually scheduled once a week, but we are flexible and will work with you to find a frequency that suits your availability.

Each 45-minute session is structured as 30 minutes to deliver legal advice to the service user, and 15 minutes to prepare brief notes summarising the advice given.

Appointments are delivered remotely via telephone or online meetings, ensuring convenience and safety for both service users and volunteers.

FLAG DV coordinates each appointment and provides you with details in advance, allowing you to tailor your advice to the service user's specific needs.

Volunteers have access to a secure portal, keeping administrative tasks simple, safe, and separate from your own work systems.

Our FLAG DV team is on hand to support you every step of the way, ensuring your volunteering experience is smooth, meaningful, and hassle-free.

# The Benefits Of Volunteering With FLAG DV



Volunteering with FLAG DV is simple, supported, and rewarding. We offer a volunteer-centred experience with clear communication, structured guidance, and IT support to make remote volunteering easy.

Advisors receive trauma-informed training, work within defined appointment times that protect work–life balance, and volunteer in a way that fits alongside existing commitments. Other benefits include:

- Secure, individual case portals that keep volunteer work separate from your day-to-day practice
- Dedicated FLAG DV team support to manage appointments and provide clear pre-session information
- Robust safeguarding policies, supported by a specialist safeguarding lead team

# Who Our Volunteers Are



Our volunteer legal advisors are 2 years or more Post Qualification Experience lawyers and solicitors.

They are skilled, compassionate professionals who want to use their expertise to empower survivors, provide impartial pro bono advice, and help break the cycle of domestic abuse, while giving back to their communities and strengthening their professional development.

Above all, our volunteers make a meaningful difference — supported by an organisation that prioritises wellbeing, sustainability, and continuous improvement, with feedback actively shaping how we work.



# What Our Volunteers Say



“Volunteering with FLAG DV has allowed me to provide weekly pro bono legal advice to support vulnerable victims of domestic violence in particular which is invaluable for those in need who are dealing with Family Court proceedings.

The work that I completed with FLAG DV contributed to me being on the Pro Bono Recognition 2025 List, which I will always be grateful to FLAG DV for. I am looking forward to continuing to work with FLAG DV and would really encourage other solicitors to do the same”

“Working with FLAG DV allows me to give back in a meaningful way. Helping vulnerable victims access legal support is incredibly fulfilling and makes a real difference.”

# What Our Service Users Say



“I needed pointing in the right direction because I’d never used a solicitor in my entire life. What really hit home at that point was that there is so much help for people in abusive relationships to support you to get out of that relationship.

But then suddenly, when it comes to the practicalities of the legal stuff, I felt like I was alone and didn’t know where to turn. FLAG DV was a real beacon of hope when I needed it.

I just want to tell the world that it’s a brilliant thing”

“I want to express my sincere gratitude for your outstanding advice & support. Navigating my case has been challenging & discussing my experiences has not been easy. The solicitor's immediate understanding was incredibly reassuring. Her personalised guidance has instilled hope...I feel much more optimistic & empowered now!”

# How To Apply To Volunteer With FLAG DV



If you are interested in volunteering with FLAG DV, you can contact us in one of the following ways:

- Scan the QR code below to complete an expression of interest form, or
- Email us at [hello@flagdv.org.uk](mailto:hello@flagdv.org.uk), or
- Visit <https://flagdv.org.uk/get-involved/volunteer-solicitor-information-pack/>

